

**Appendix 1**  
**Summary of Outstanding**

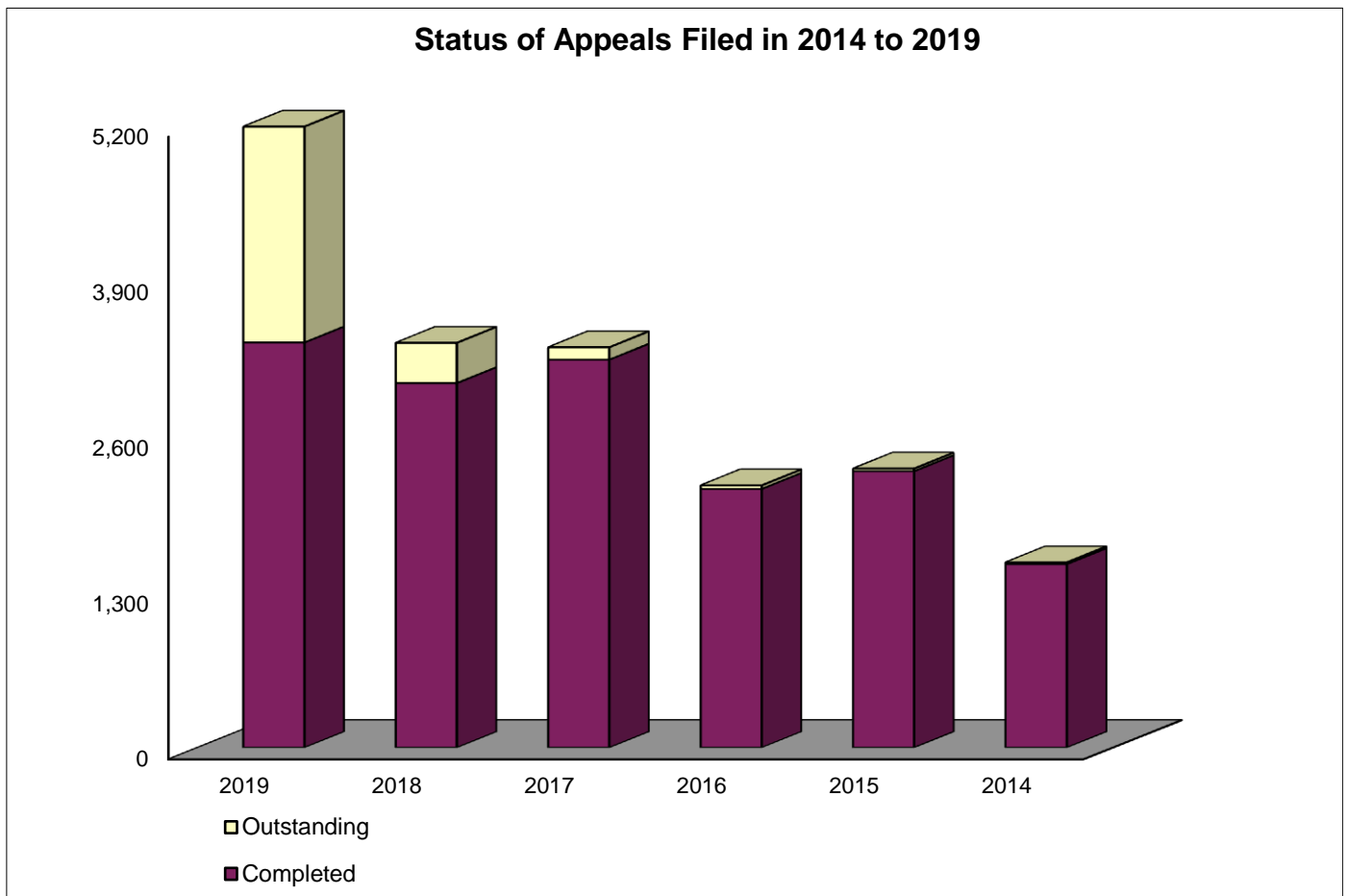
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2019 APPEALS			PRIOR YEARS <sup>1</sup>		
	Mar 31/20	Mar 31/20	Dec 31/19	Inc./(Decr.)	Mar 31/20	Dec 31/19	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	1,375	1,129	2,045	(45%)	246	401	(39%)
SCHEDULED FOR HEARING	168	138	138	0%	30	46	(35%)
PENDING BOARD OR COURT DECISION	512	286	219	31%	226	266	(15%)
DECISION IN PROGRESS	320	244	179	36%	76	31	145%
TOTAL OUTSTANDING APPEALS	2,375	1,797	2,581	(30%)	578	744	(22%)

**Notes:**

1. Prior year appeals include all outstanding appeals to the Board from the 2018 and earlier rolls.

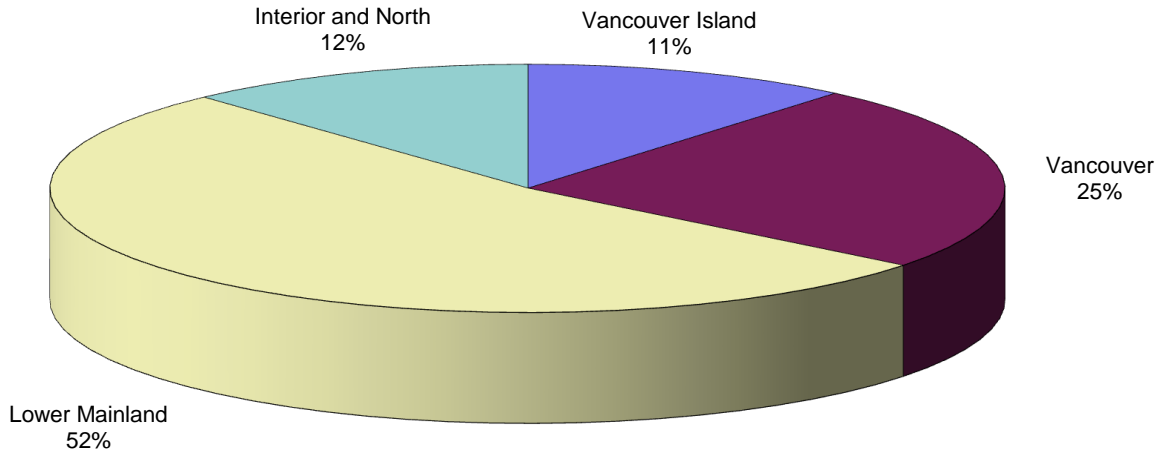
## Appendix 2 Breakdown by Year of Appeal

	2019	2018	2017	2016	2015	2014	Pre-2014
<b>Outstanding</b>	1,797	335	103	29	21	14	76
<b>Completed</b>	3,387	3,049	3,244	2,168	2,316	1,542	38,300
<b>Total Appeals</b>	5,184	3,384	3,347	2,197	2,337	1,556	38,376
<b>Outstanding appeals as a percent of total</b>	35%	10%	3%	1%	1%	1%	0.20%

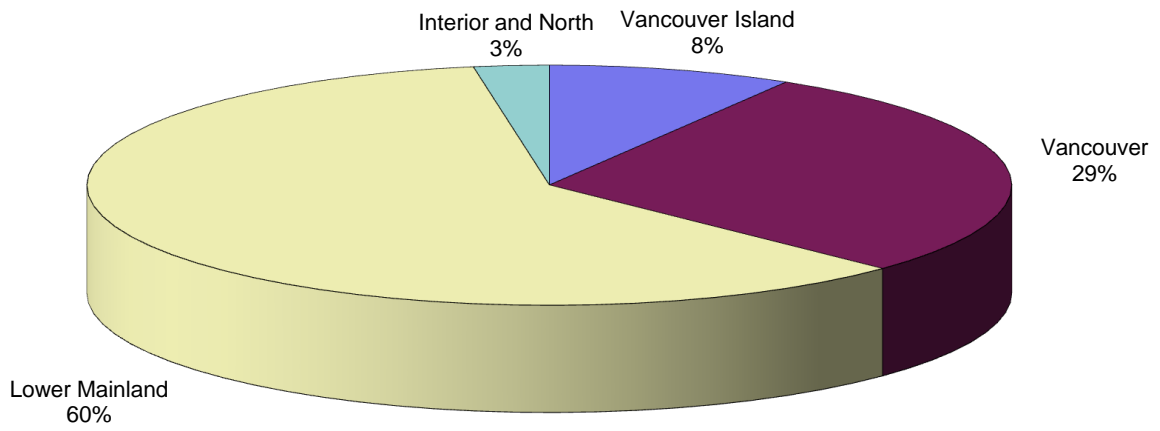


**Appendix 3  
Regional Distribution**

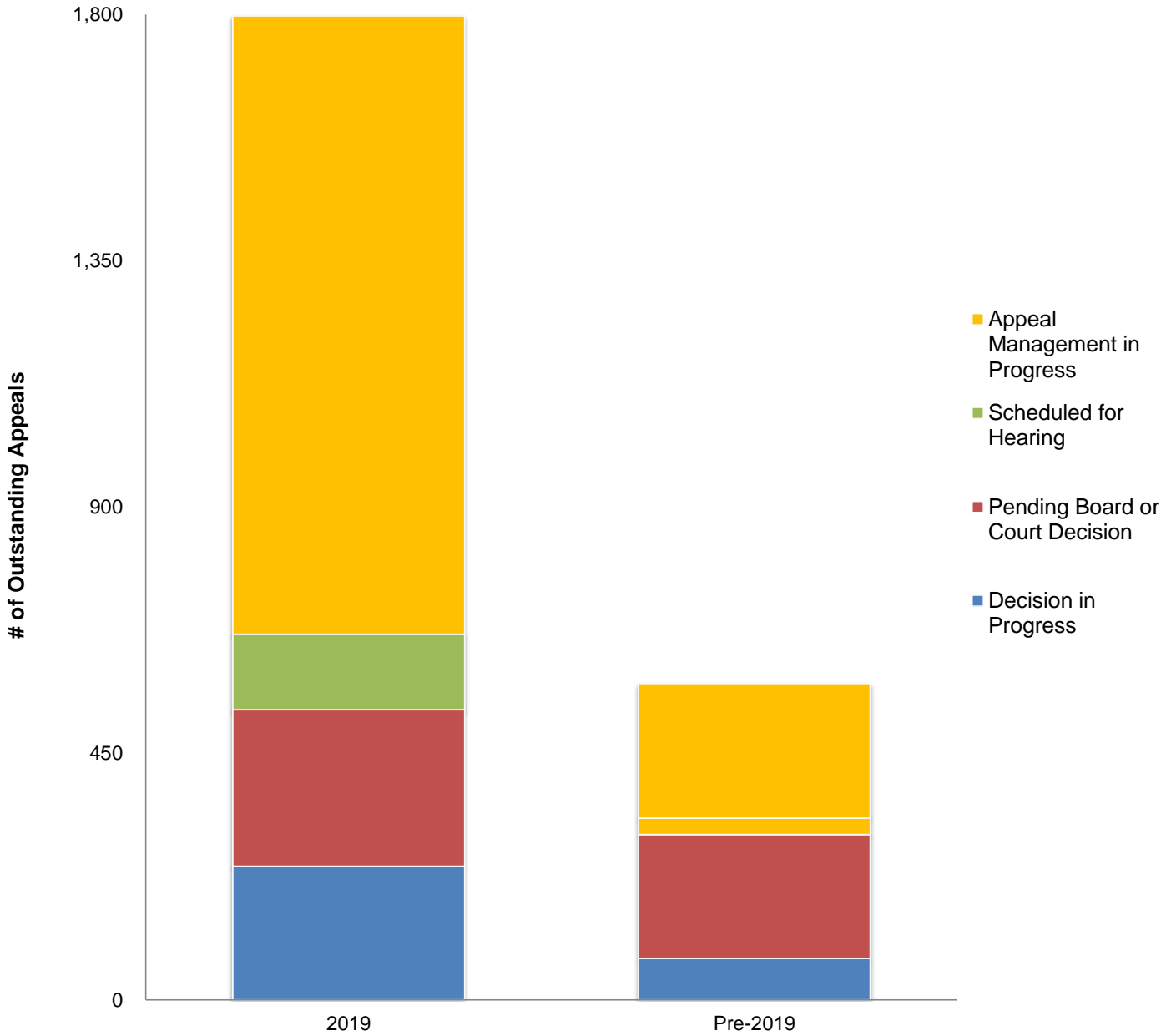
**By Number of Appeals:**



**By Assessed Value:**



**Appendix 4  
Status of Appeals**



**Appendix 5  
Classification of Properties**

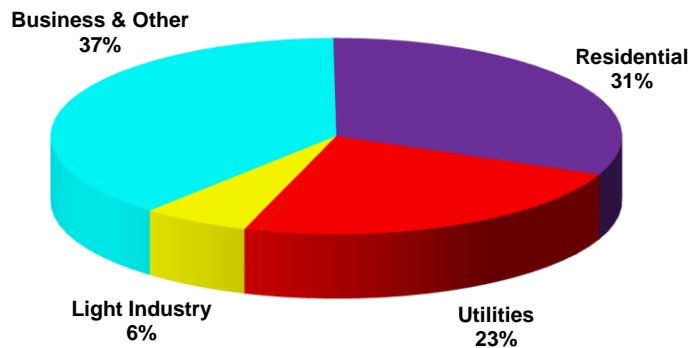
\* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2019	2018	2017	2016	Pre-2016	TOTAL All Years	
Residential	1,320	99	16	3	42	1,480	\$15,511,310
Utilities	222	29	16	18	791	1,076	\$1,457,448
Support Housing	1	0	0	0	0	1	\$0
Major Industry	21	7	3	3	9	43	\$2,215,122
Light Industry	199	53	29	4	2	287	\$3,540,434
Business & Other	1,306	278	97	38	42	1,761	\$26,235,492
Managed Forest Land	6	0	0	0	0	6	\$257
Recreational/ Non-profit	39	7	2	0	0	48	\$349,175
Farm	8	0	0	0	0	8	\$150
Total for all classifications <sup>1</sup>	3,122	473	163	66	886	4,710	\$49,309,388

**Note:**

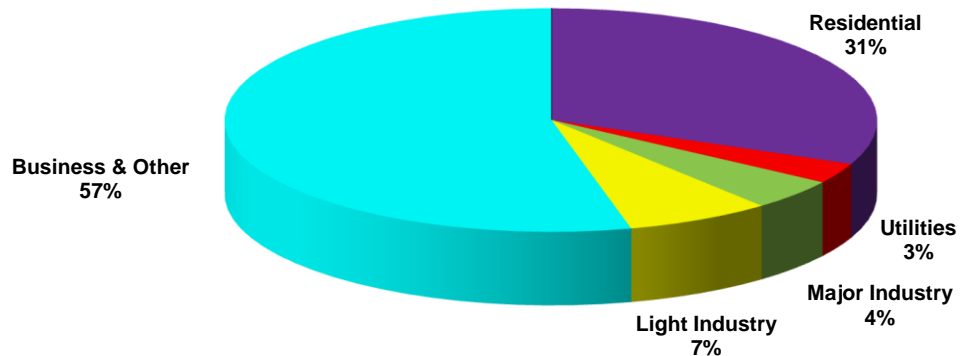
1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.

**Distribution By Number of Properties**



Note:  
Classifications less than 2% are excluded from this chart

**Distribution By Assessed Value**



Note:  
Classifications less than 2% are excluded from this chart

**Appendix 6  
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2020	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
<b>2019 Appeals</b>	2,581	32	532	177	43	784	1,797	30%
<b>Prior Years</b>	744	0	139	23	4	166	578	22%
<b>Total</b>	<b>3,325</b>	<b>32</b>	<b>671</b>	<b>200</b>	<b>47</b>	<b>950</b>	<b>2,375</b>	<b>29%</b>

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2020	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2018	3,384	451	0	104	10	2	116	335	26%
2017	3,347	134	0	21	8	2	31	103	23%
2016	2,197	36	0	5	2	0	7	29	19%
2015	2,337	27	0	4	2	0	6	21	22%
2014	1,556	17	0	2	1	0	3	14	18%
Pre-2014	38,376	79	0	3	0	0	3	76	4%
<b>TOTAL</b>	<b>47,813</b>	<b>744</b>	<b>0</b>	<b>139</b>	<b>23</b>	<b>4</b>	<b>166</b>	<b>578</b>	<b>45%</b>

<b>Average age of all outstanding appeals (as at March 31, 2020):</b>	1.10 years
<b>Average age of prior year appeals (excludes Pre-2014 appeals):</b>	1.76 years

**Appendix 7**  
**Appeal Management Activities**

Activities	Results for period ending			
	Mar 31/20	Dec 31/19	Sept 30/19	Jun 30/19
<b><u>Appeal Management Conferences (AMCs)</u></b>				
# of AMCs Conducted	55	77	302	235
# of Appeals Involved	446	460	1,894	345
<b><u>Settlement Conferences Held</u></b>	3	9	1	3
<b><u>Hearing Statistics</u></b>				
# of Oral Hearings	1	4	0	1
# of Hearing Days	1	16	0	3
# of Written Submissions	30	57	123	9
<b><u>Decisions</u></b>				
# of Decisions	36	101	53	7
Average # of days, Hearing to Decision	67	60	49	19
% within 90 days	86%	95%	94%	100%