

Appendix 1
Summary of Outstanding

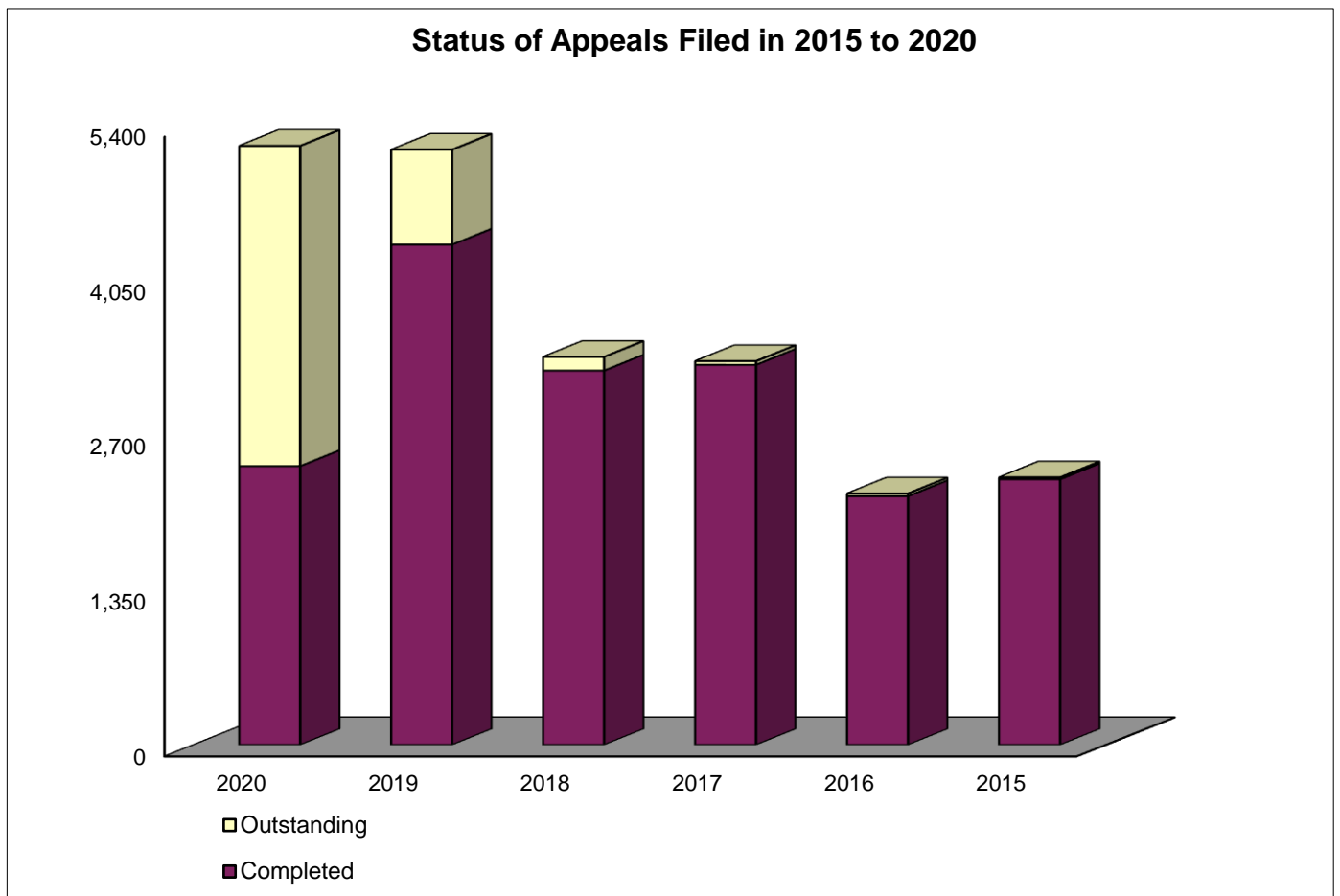
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2020 APPEALS			PRIOR YEARS ¹		
	Dec 31/20	Dec 31/20	Sept 30/20	Inc./(Decr.)	Dec 31/20	Sept 30/20	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	2,735	2,223	3,646	(39%)	512	817	(37%)
SCHEDULED FOR HEARING	169	151	65	132%	18	25	(28%)
PENDING BOARD OR COURT DECISION	952	387	141	174%	565	479	18%
DECISION IN PROGRESS	26	21	433	(95%)	5	246	(98%)
TOTAL OUTSTANDING APPEALS	3,882	2,782	4,285	(35%)	1,100	1,567	(30%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2019 and earlier rolls.

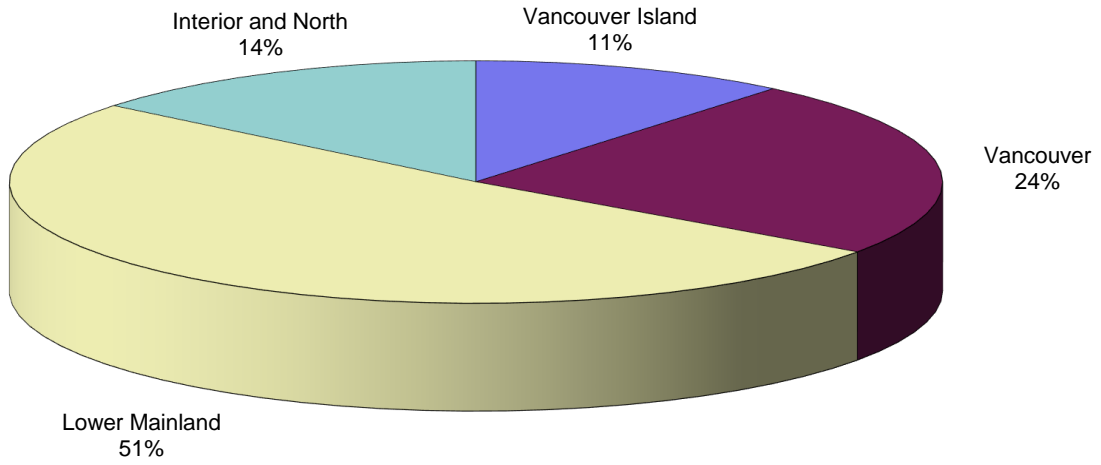
Appendix 2 Breakdown by Year of Appeal

	2020	2019	2018	2017	2016	2015	Pre-2015
Outstanding	2,782	825	119	32	23	16	85
Completed	2,435	4,359	3,265	3,315	2,174	2,321	39,847
Total Appeals	5,217	5,184	3,384	3,347	2,197	2,337	39,932
Outstanding appeals as a percent of total	53%	16%	4%	1%	1%	1%	0%

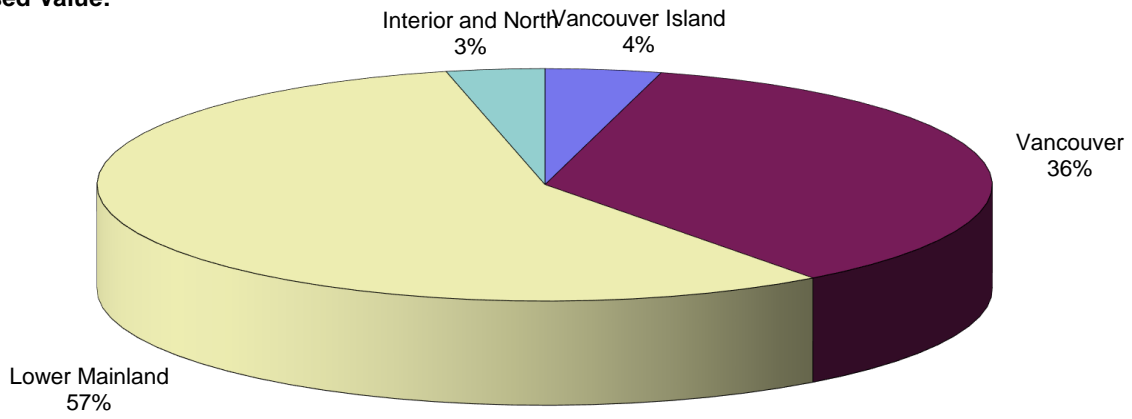


Appendix 3 Regional Distribution

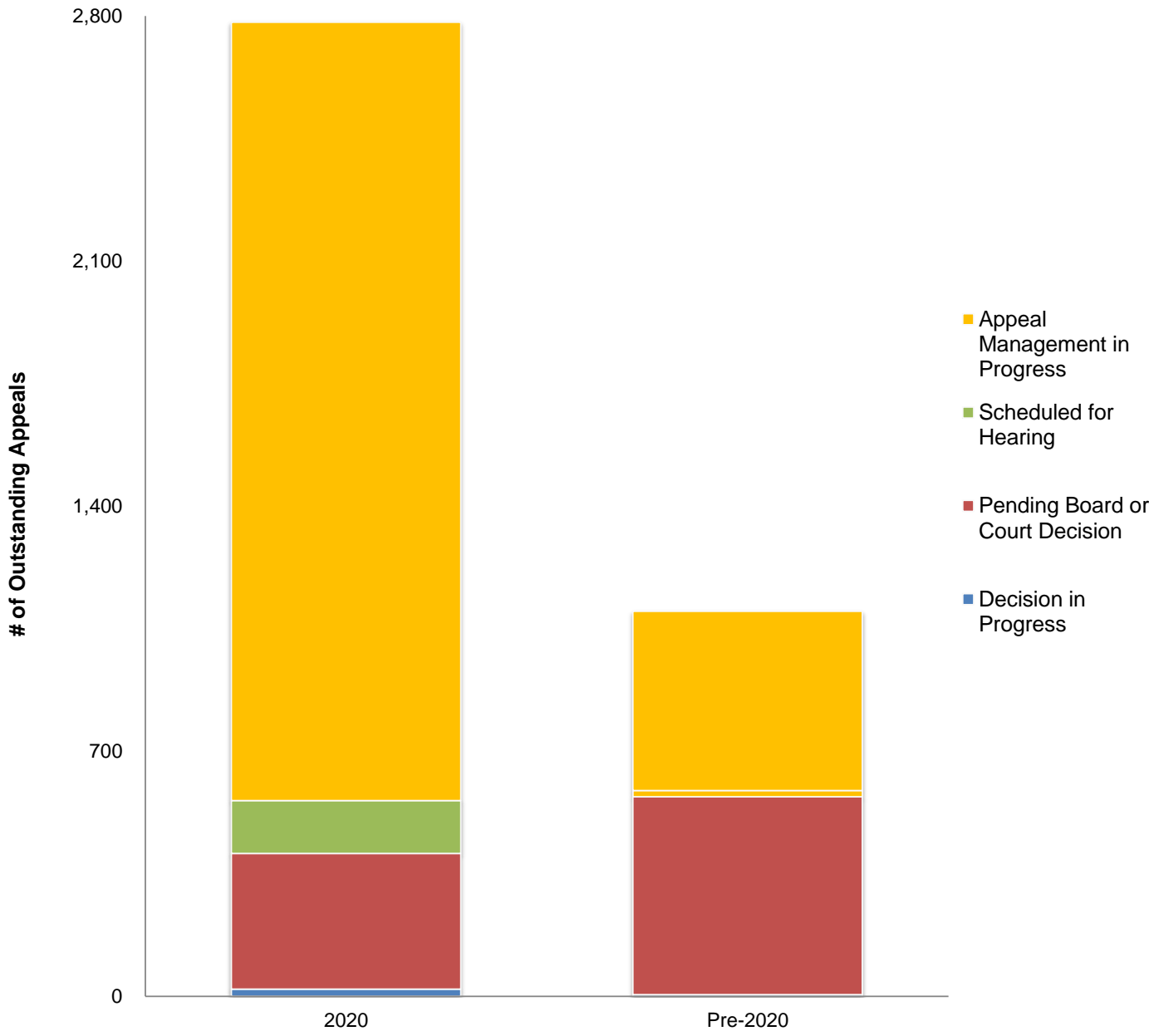
By Number of Appeals:



By Assessed Value:



Appendix 4 Status of Appeals



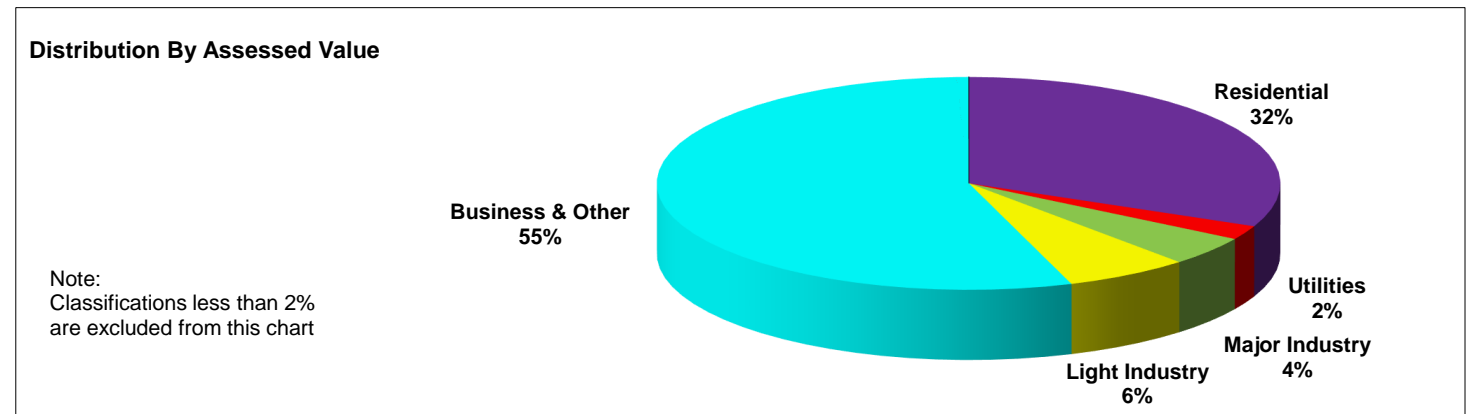
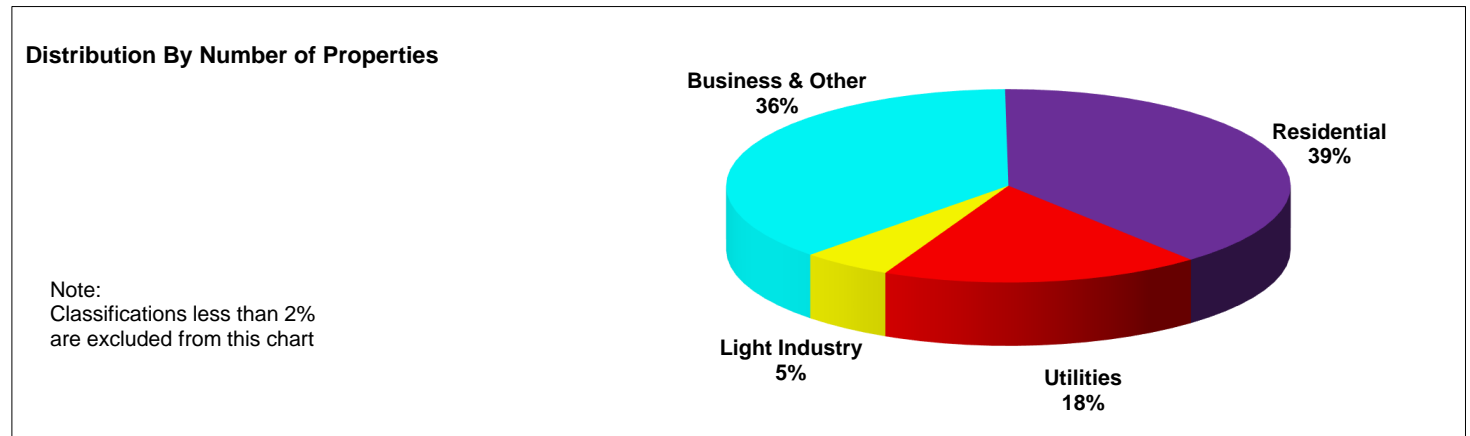
**Appendix 5
Classification of Properties**

* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties					TOTAL All Years	Assessed Value (\$000's)
	2020	2019	2018	2017	Pre-2017		
Residential	1,745	840	30	9	43	2,667	\$21,769,937
Utilities	192	167	24	13	809	1,205	\$1,472,362
Support Housing	0	0	0	0	0	0	\$0
Major Industry	29	14	7	3	2	55	\$3,085,477
Light Industry	262	67	17	5	6	357	\$4,428,733
Business & Other	1,764	500	129	40	59	2,492	\$37,649,808
Managed Forest Land	6	4	0	0	0	10	\$501
Recreational/ Non-profit	45	22	3	0	0	70	\$437,566
Farm	9	4	0	0	0	13	\$371
Total for all classifications ¹	4,052	1,618	210	70	919	6,869	\$68,844,755

Note:

1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.



**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2020	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2020 Appeals	4,285	27	959	446	71	1,503	2,782	35%
Prior Years	1,567	1	257	190	19	467	1,100	30%
Total	5,852	28	1,216	636	90	1,970	3,882	34%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2020	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2019	5,184	1,156	1	162	149	19	331	825	29%
2018	3,384	225	0	68	38	0	106	119	47%
2017	3,347	61	0	26	3	0	29	32	48%
2016	2,197	23	0	0	0	0	0	23	0%
2015	2,337	17	0	1	0	0	1	16	6%
Pre-2015	39,932	85	0	0	0	0	0	85	0%
TOTAL	51,197	1,567	1	257	190	19	467	1,100	60%

Average age of all outstanding appeals (as at Dec 31, 2020):	0.59 years
Average age of prior year appeals (excludes Pre-2015 appeals):	0.61 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Dec 31/20	Sept 30/20	Jun 30/20	Mar 31/20
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	100	267	273	55
# of Appeals Involved	1,735	826	477	446
<u>Settlement Conferences Held</u>	25	13	7	3
<u>Hearing Statistics</u>				
# of Oral Hearings	1	1	0	1
# of Hearing Days	1	1	0	1
# of Written Submissions	33	89	14	30
<u>Decisions</u>				
# of Decisions	72	69	21	36
Average # of days, Hearing to Decision	58	44	95	67
% within 90 days	94%	88%	43%	86%