

Appendix 1
Summary of Outstanding

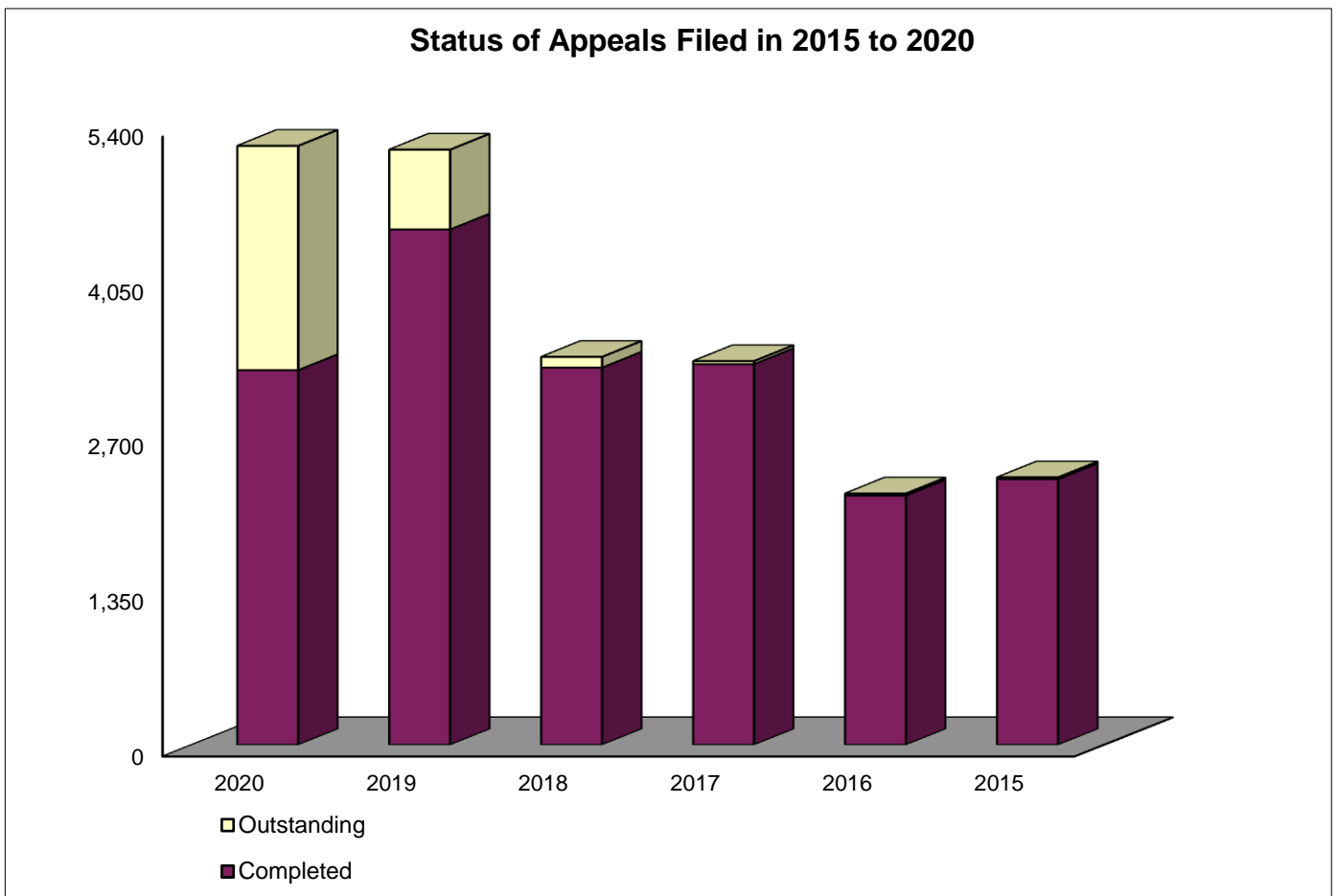
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2020 APPEALS			PRIOR YEARS ¹		
	Mar 31/21	Mar 31/21	Dec 31/20	Inc./(Decr.)	Mar 31/21	Dec 31/20	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	1,312	1,027	2,223	(54%)	285	512	(44%)
SCHEDULED FOR HEARING	208	166	151	10%	42	18	133%
PENDING BOARD OR COURT DECISION	1,031	507	387	31%	524	565	(7%)
DECISION IN PROGRESS	326	248	21	1081%	78	5	1460%
TOTAL OUTSTANDING APPEALS	2,877	1,948	2,782	(30%)	929	1,100	(16%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2019 and earlier rolls.

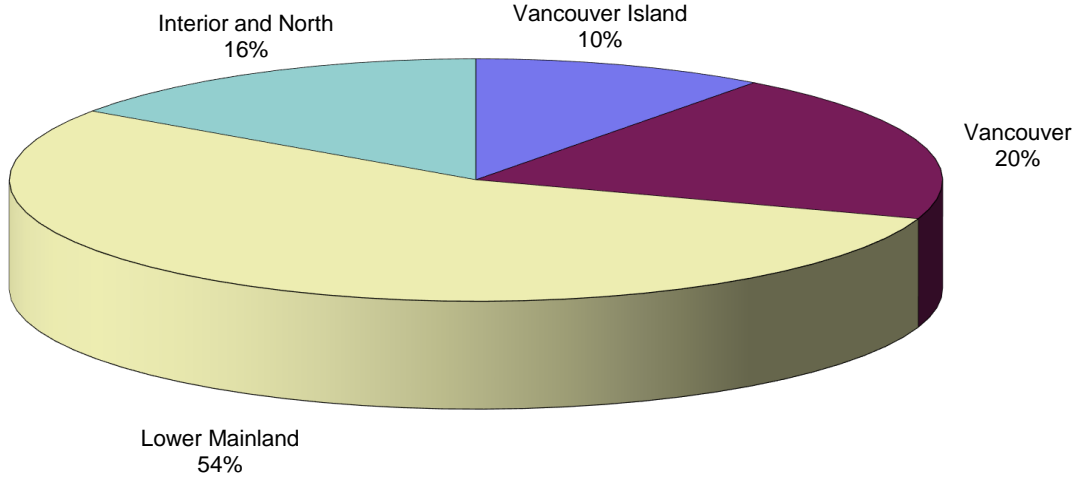
Appendix 2 Breakdown by Year of Appeal

	2020	2019	2018	2017	2016	2015	Pre-2015
Outstanding	1,948	693	93	26	17	15	85
Completed	3,269	4,491	3,291	3,321	2,180	2,322	39,847
Total Appeals	5,217	5,184	3,384	3,347	2,197	2,337	39,932
Outstanding appeals as a percent of total	37%	13%	3%	1%	1%	1%	0%

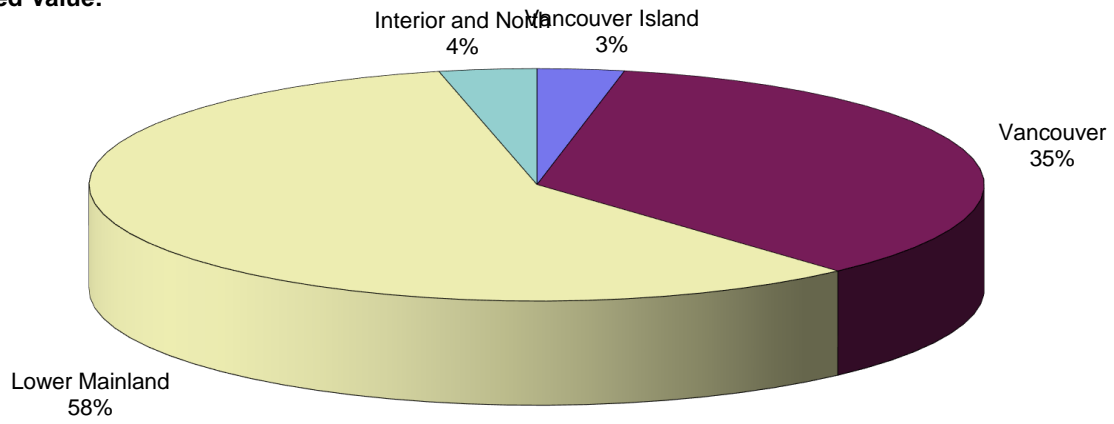


Appendix 3 Regional Distribution

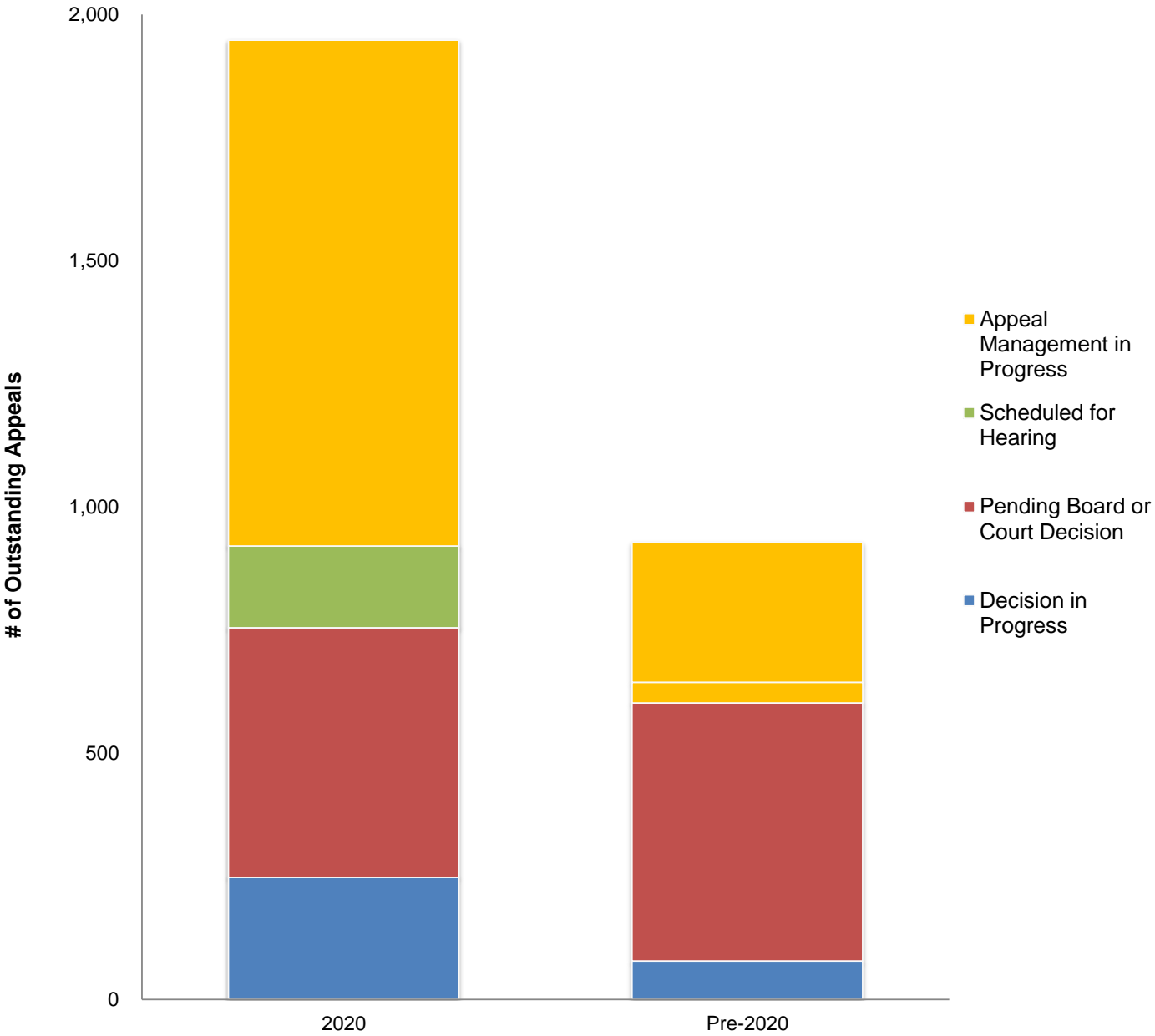
By Number of Appeals:



By Assessed Value:



**Appendix 4
Status of Appeals**



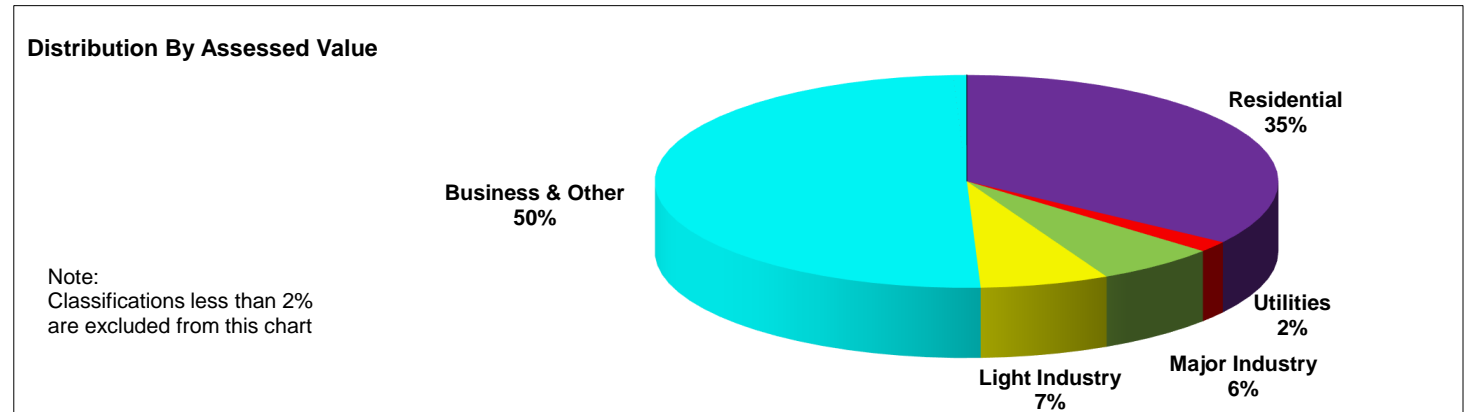
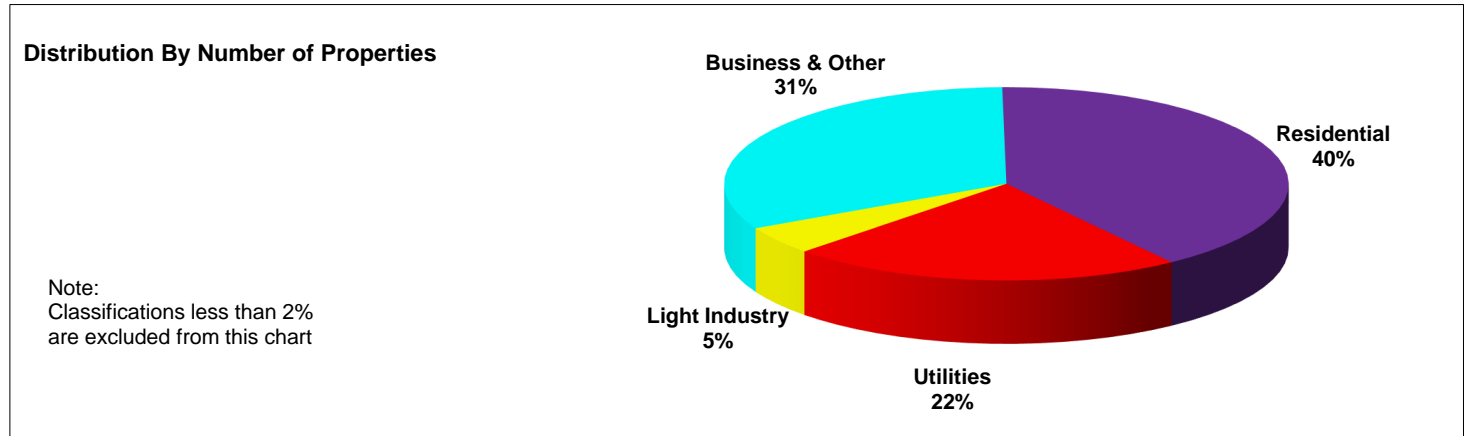
**Appendix 5
Classification of Properties**

* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties					TOTAL All Years	Assessed Value (\$000's)
	2020	2019	2018	2017	Pre-2017		
Residential	1,396	744	18	9	43	2,210	\$18,091,292
Utilities	176	166	24	13	809	1,188	\$869,854
Support Housing	0	0	0	0	0	0	\$0
Major Industry	23	14	7	3	12	59	\$3,262,908
Light Industry	175	60	17	4	4	260	\$3,478,611
Business & Other	1,138	385	105	34	64	1,726	\$26,082,402
Managed Forest Land	6	4	0	0	0	10	\$501
Recreational/ Non-profit	32	15	3	0	0	50	\$353,924
Farm	9	4	0	0	0	13	\$371
Total for all classifications ¹	2,955	1,392	174	63	932	5,516	\$52,139,863

Note:

1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.



**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2021	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2020 Appeals	2,782	5	607	197	25	834	1,948	30%
Prior Years	1,100	0	111	55	5	171	929	16%
Total	3,882	5	718	252	30	1,005	2,877	26%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2021	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2019	5,184	825	0	81	48	3	132	693	16%
2018	3,384	119	0	17	7	2	26	93	22%
2017	3,347	32	0	6	0	0	6	26	19%
2016	2,197	23	0	6	0	0	6	17	26%
2015	2,337	16	0	1	0	0	1	15	6%
Pre-2015	39,932	85	0	0	0	0	0	85	0%
TOTAL	51,197	1,100	0	111	55	5	171	929	31%

Average age of all outstanding appeals (as at March 31, 2021):	0.77 years
Average age of prior year appeals (excludes Pre-2015 appeals):	0.63 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Mar 31/21	Dec 31/20	Sept 30/20	Jun 30/20
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	93	100	267	273
# of Appeals Involved	608	1,735	826	477
<u>Settlement Conferences Held</u>	8	25	13	7
<u>Hearing Statistics</u>				
# of Oral Hearings	0	1	1	0
# of Hearing Days	0	1	1	0
# of Written Submissions	15	33	89	14
<u>Decisions</u>				
# of Decisions	19	72	69	21
Average # of days, Hearing to Decision	68	58	44	95
% within 90 days	84%	94%	88%	43%